

Minutes

Proof of Coverage EDI Committee

All Committee Conference

April 22, 2009 10:00-12:00

12:00 to 1:00 POC Analysis

POC EDI Attendees:

Terry Bogyo- Work Safe BC
Sherri Brown – State of West Virginia
Larry Bunkall – State of Utah
Bob Card- NAIC
Ron Dressler- State of Utah
Laura Evans – Rhode Island
Diane Fearn-Desrosiers – Firefly Consulting Group
Pamela Flaten – MWCIA
Paul Fortier- State of Maine
Cliff Hall – ISO
Helene Hewitt- NYS WCB
Jeanne Johns- MT DLI
Steven Jones- MD WCC
Gregg Lutz-NCCI
Keith Messmer- MT DLI
Michael Nolan-CWCI
Gayle Parrish – State of Oregon
Kathy Rademacher (amended 9/3/09)
Linda Presutti – NCCI
Hector Reyes – Liberty Mutual
Amy Royce- NCCI
Susan Schulte – NCCI
Christine Siekierski – WCIO/WCRB
Carrie Van Handel-Oregon WC Division
Larry Williams- State of Utah
Linda Yon- State of Florida

Welcome

The meeting was called to order by Helene Hewitt. Members agreed to abide by the antitrust statement. Members were asked to introduce themselves and sign the attendance sheet.

Minutes: The minutes from the October 30, 2008 Vancouver, British Columbia meeting were reviewed, approval was requested. Motion to approve made by Christine Siekierski and seconded by Larry Williams.

New Items: Re-acknowledgement process. At the request of Oregon this was added to the agenda. Oregon plans on implementing the re-acknowledgement process effective

July, 1, 2009 and presented a list of questions for consideration of the POC committee. Members questioned why process was included in the POC EDI Standard. Membership was unaware if another jurisdiction that had implemented or utilized the re-acknowledgement process.

Oregon intends on using the re-acknowledgment process where an error in their programming is discovered causing unwarranted rejections of POC data.

Participants discussed existing processes used to remedy unwarranted rejection scenarios, such as, notifying trading partners of the processing issue, once identified, amongst all senders of POC data and advising that files will be reprocessed. It was stated (with emphasis) the jurisdiction should retain the original transaction receipt date through any reprocessing scenario. The committee felt that many of the questions presented by the jurisdiction, Oregon, would be related to business decisions that should be addressed by the jurisdiction as they related to fines and statute of limitations.

Membership questioned why this was included in Release 2.1. As suggested, the issue will be researched with systems to determine the reasoning for inclusion of the re-acknowledgement process. It should also be determined whether or not any associated processing rules for implementation of the re-acknowledgement process exist.

Comment: attended Systems Committee Meeting to obtain clarification of inclusion of re-acknowledgement process in POC. It was stated that re-acknowledgement process was included in POC and medical to obtain product consistency across all EDI standards, i.e. associated processing rules: Process files in sequential order, TA cannot become a TR upon re-acknowledgement.

POC Training: Christine Siekierski provided an update on behalf of the sub-group formed to address POC Training needs. On March 20, 2009 the group teleconferenced to discuss training needs.

- The group considered conducting two possible surveys, one of which was to survey non-IAIABC jurisdictions. It was decided that the POC 3.0 Survey Team had already incorporated this tactic into their survey and therefore the group did not need to include that in the scope of the training project. The second would be to survey current IAIABC users, related to training format such as a roundtable discussion to determine what issues they might have. It was agreed that this would *not* address training needs.
- The group concluded that currently there is probably not a need for traditional POC training. IAIABC should offer a POC training session at least once a year to meet the needs of jurisdictions or carriers for new people that could have an interest in training and to provide an opportunity to attend the same.
- IAIABC would need to advertise the class and provide trainers.
- Membership determined that a training group should consist on no less than five trainees, otherwise consideration of individual training sessions outside IAIABC events to be provided.

- Training should be offered in conjunction with the ACC or Annual Convention.
- It was noted that training materials are available, if needed.
- If and when Release 3.0 is developed, an opportunity would then exist to introduce an updated training program.

Committee comment: the above appears to be consistent with the revised IAIABC EDI Draft Training Plan, March 2009

WCIO: Christine Siekierski provided an update for WCIO:

- Provided an overview of the published standards for policy reporting available on the WCIO website.
- A sub group is developing a data dictionary with all data elements defined. This will be similar to the IAIABC Data Dictionary. The data dictionary will be created in a database it is expected that a presentation will be made to the governing board in May. The group will seek approval of the development of a web based product. The sub group would like to be able to demo this application in August to WCIO- EDI people.
- The WCIO website has undergone changes to make it more “user friendly”, it allow for links to data and will have better product navigation.
- WCIO url is:
<https://www.iisprojects.com/WCIO/bin/view/PublicView/WebHome>
- Employee leasing policy type code chart is available on the WCIO website.

A question was raised about the *Managed Care indicator (MCO)*, the indicator exists in WCSTAT but not in WCPOLS. Christine will investigate this discrepancy.

IRR (Issue Resolution Request):

Committee members expressed frustration related to the age of the issues and fact that approved IRRs were still not published and no supplement/ version document had been published in some time.

The following open IRRs were reviewed. Please refer to October 30, 2008 minutes for details on open/ missing IRR issues.

| IRR | INTRODUCED | APPROVED | STATUS | COMMENT |
|-------------|------------|----------|-------------------------|--|
| CLM POC 591 | 10/19/07 | 9/23/08 | Awaiting doc. and dist. | Clerical |
| CLM POC 571 | | 9/23/08 | Awaiting doc. and dist. | Combined with 591 |
| CLM POC 637 | | 6/27/08 | Awaiting doc. and dist. | Clerical- definition |
| POC 586R2.1 | | | Approved | Follows 549R2.1. Clerical Need updated DP rule and scenarios |

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|-------------|---------|------|-------------------------|--|
| POC 628R2.1 | | | Approved | Clerical awaiting documentation. |
| POC 607R2.1 | | | Approved 9/08 | Awaiting documentation and distribution. |
| POC 515 | 3/24/05 | 9/05 | Awaiting doc. and dist. | Requires scenarios adds a new triplicate for transaction processing. |

POC Chair indicated that this had been discussed and added to agenda for EDI Council meeting agendas and we have had earnest discussion with Glen Morton about obtaining commitment from IAIABC staff to facilitate documentation and publication of approved changes. POC Chairs will teleconference and work toward a solution for this issue. Issue will be address at EDI Council, this ACC.

XML and Compliance: Committee meetings pending at time of POC Committee meeting, no update available.

POC 3.0 Survey / Analysis: Brief update provided to committee providing survey results. Twenty-eight jurisdictions were surveyed over several sessions. Several jurisdictions expressed a need for additional data elements. Committee membership was advised survey results circulated prior to ACC were still a “work in progress” since we had just completed last teleconference survey Friday before ACC.

An issue was raised regarding non- IA and Independent Bureau states related to contact made with them as part of the survey process. POC Chair stated that it was the intent of the POC 3.0 Survey group to only contact Bureau states for the purpose of determining the appropriate contact for POC issues within those jurisdictions. There was no intent to collect any information related to ratings etc. Christine Siekierski indicated that the WCIO would have more appropriately been the contact on behalf of Independent Bureau jurisdictions. Also, it was stated that these independent entities would probably have no interest in participating in an IAIABC Survey. This was noted. Should further research/ survey responses be required, in the future, WCIO would be the recommended resource to determine initial interest.

Membership was asked to indicate future release needs. Nebraska indicated that their state may have future need based on legislation expected as a result of PEOs. Suggestion made to include WCPOLS “Added by Audit” indicator within scope of new release. New York is looking for premium information to assist with penalty requirements. Utah voiced concern stating that some data elements desired may comprise carrier confidentiality and cautioned the membership to explore ramifications. Florida and Colorado also has a statutory need for premium information. Florida and Maine expressed a desire to have an expanded acknowledgement that would include a description of the error to return to the data provider providing further clarity to rejection reasons.

Committee members expressed a desire to move toward Release 3.0 development in view of survey results. A discussion of next steps followed. Membership agreed to establish a Release 3.0 working group. Discussed need to follow-up with states surveyed to provide status, confirm needs, and request input. Perform a gap analysis by conducting a review of new desired elements to WCPOLS. Membership recommended having regular Release 3.0 work group meetings to begin documentation of requirements. Need to involve systems in the process, suggested follow up with Lori Rabi and Robbie Tanner.

Maine stated that there is not a one-to-one mapping for Trans Reason Codes 62 & 63. IAIABC uses Transaction Reason Code (DN0303) values of 62 (Change in Ownership) or 63 (Business Sold). WCPOLS only uses one value to report either (Canc. Reason Code 8 – Change in Ownership and/or Business Sold). NCCI uses 62 and ISO said they used both but would start using only 62. Suggestion to consider combining values 62 & 63 into one reason code.

Submitted: H Hewitt
9/14/2009