



IAIABC & NAWCJ Workers' Compensation Mediators' Program

October 22, 2019

Pittsburgh, PA

Schedule of Events (Draft)

Time	Event	Trainers/Presenters
10:00am-10:15am	Welcome and Introductions	
10:15am-11:15am	Conflict De-escalation Conflict is an important part of communication. Sometimes participants take conflict to the extremes. This presentation explores the stages of conflict and ways to successfully mediate conflicts gone wild. Come join us for practical tips to cool heads, create movement, and resolve disputes.	<i>Brian Holmes (TN)</i>
11:15am-12:15pm	MSA Issues	<i>Ben Pugh and Liz Crum</i>
12:15pm – 1:45pm	Lunch	
1:45pm-3:00pm	Pre-Mediation Preparation Panel/ Mediating in Good Faith	<i>John Lewis (AL), Pat Cummings (PA), TBD</i>
3:00pm-3:15pm	Break	
3:15pm-5:00pm	Mock Mediation This presentation will showcase the mediation of a contested issue in a workers' compensation case from start to finish, using volunteer actors to portray the roles of mediator, attorneys, claimant, and insurance adjuster. Led by veteran trainers Judge Dave Cicola of Pennsylvania and Deputy Commissioner Debbie Blevins of Virginia, the audience will have an opportunity to ask questions and interject comments as the mediation unfolds. Entertaining and educational, this session is a must see for all convention attendees.	<i>Dave Cicola (PA) and Debbie Blevins (VA)</i>