



IAIABC 104th Convention: Program Schedule

Convention keynote, plenaries, and concurrent sessions are noted in blue.

Sunday, September 30, 2018

1:00 pm - 5:00 pm	Board of Directors' Meeting
1:00 pm - 5:00 pm	IAIABC/NAWCJ Workers' Compensation Mediator's College This program will provide advanced mediation training for those who are mediating in the field of workers' compensation law. Included among the curriculum topics are ethics, negotiation theory, dealing with impasse, and the intersection of mediation and technology. The hands-on program will allow participants to practice the mediation process from beginning to end. It provides 18.5 hours of general mediation training, including 3 hours of ethics. <i>Separate registration required.</i>
3:00 pm - 5:00 pm	Check-In and Registration

Monday, October 1, 2018

7:30 am - 5:00 pm	Check-In and Registration
7:30 am - 5:00 pm	Marketplace
8:00 am - 9:00 am	Continental Breakfast
8:00 am - 5:00 pm	IAIABC/NAWCJ Workers' Compensation Mediator's College This program will provide advanced mediation training for those who are mediating in the field of workers' compensation law. Included among the curriculum topics are ethics, negotiation theory, dealing with impasse, and the intersection of mediation and technology. The hands-on program will allow participants to practice the mediation process from beginning to end. It provides 18.5 hours of general mediation training, including 3 hours of ethics. <i>Separate registration required.</i>
8:15 am - 8:45 am	New Attendee Orientation New to the IAIABC or the Convention? Attend this orientation to hear more about the IAIABC and what to expect during this week's conference. Board members and committee leaders will be on hand to answer questions.
9:00 am - 11:00 am	Medical Issues Committee Meeting
9:00 am - 3:45 pm	EDI Claims Committee Meeting
10:00 am - 12:00 pm	Regulation Committee Meeting
12:00 pm - 2:00 pm	Lunch (<i>on your own</i>)
2:00 pm - 3:45 pm	Disability Management and Return to Work Committee Meeting
2:00 pm - 5:00 pm	SIGFA Board and Business Meeting (<i>invitation only</i>)
4:00 pm - 5:00 pm	Board of Directors and Joint Committee Council Meeting

Schedule is subject to change

- 5:15 pm – 6:15 pm **Happy Hour**
Step right outside of the Virginia Foyer to enjoy refreshments with friends old and new.
- 6:30 pm – 8:00 pm **New Attendee Dinner**
Is this your first time at an IAIABC Convention? Meet fellow new attendees during this New Attendee Dinner. Additional fee includes dinner and non-alcoholic beverages.
- 6:30 pm – 8:30 pm **SIGFA Reception and Dinner** (*invitation only*)

Tuesday, October 2, 2018

- 6:15 am – 7:00 am **Sunrise Yoga**
Energize your day with this morning yoga session. Pre-registration is required to reserve your mat.
- 7:15 am – 5:00 pm Check-In and Registration
- 7:15 am – 5:00 pm Marketplace
- 7:30 am – 8:30 am **Western Association of Workers' Compensation Boards (WAWCB) Breakfast and Annual Meeting** (*invitation only*)
- 7:30 am – 9:00 am Buffet Breakfast
- 7:30 am – 12:00 pm **SIGFA Breakfast and Meeting** (*invitation only*)
- 8:00 am – 5:00 pm **IAIABC/NAWCJ Workers' Compensation Mediator's College**
This program will provide advanced mediation training for those who are mediating in the field of workers' compensation law. Included among the curriculum topics are ethics, negotiation theory, dealing with impasse, and the intersection of mediation and technology. The hands-on program will allow participants to practice the mediation process from beginning to end. It provides 18.5 hours of general mediation training, including 3 hours of ethics. *Separate registration required.*
- 8:45 am – 9:45 am **A Conversation with the NextGen**
Meet the talented individuals recognized with the 2nd IAIABC NextGen Awards! These professionals under the age of 40 are making their impact on workers' compensation; hear them share their thoughts and insights on the workers' compensation industry of today and tomorrow.
- 10:00 am – 12:00 pm **EDI Jurisdictional Forum**
Jurisdictions share news and updates on activities affecting EDI standards and reporting.
- 10:00 am – 12:00 pm **Research and Standards Committee Meeting**
- 10:00 am – 12:00 pm **International Committee Meeting**
- 12:00 pm – 1:30 pm Lunch (*on your own*)

12:00 pm – 1:00 pm	SIGFA Attendee Luncheon <i>(invitation only)</i>
12:00 pm – 1:30 pm	Heads of Delegation Luncheon <i>(invitation only)</i>
1:30 pm – 3:00 pm	EDI Medical ProPay Meeting
1:30 pm – 5:00 pm	EDI Claims Committee Meeting
1:45 pm – 3:15 pm	Heads of Delegation and Associate Members' Forum <i>(open to all Convention registrants)</i> Jurisdictional agency leaders share regulatory, policy, and administrative issues with industry stakeholders and invite the industry to ask questions and engage in dialogue.
3:00 pm – 3:30 pm	Break
3:30 pm – 5:00 pm	EDI Medical Committee Meeting
3:30 pm – 5:00 pm	Associate Member Council Meeting
3:45 pm – 5:00 pm	Heads of Delegation Forum <i>(open to jurisdictional agency staff only)</i> Jurisdictional agency leaders collaborate and engage in in-depth discussion and share strategies to address the policy, economic, and administrative challenges affecting workers' compensation around the world.
6:00 pm – 7:30 pm	President's Reception Join IAIABC President Matt Carey, Rhode Island Division of Workers' Compensation, for the President's Reception. Network with fellow attendees while enjoying reception hors d'oeuvres and drinks in the Fountain Garden.

Wednesday, October 3, 2018

7:30 am – 5:00 pm	Check-In and Registration
7:30 am – 5:00 pm	Marketplace
7:30 am – 8:30 am	Central States Association Regional Breakfast <i>(invitation only)</i>
7:30 am – 8:30 am	Northeast States Regional Breakfast <i>(invitation only)</i>
7:30 am – 8:30 am	Southern Association of Workers' Compensation Administrators (SAWCA) "Grits" Breakfast <i>(invitation only)</i>
8:00 am – 8:30 am	Continental Breakfast
8:45 am – 9:00 am	Welcome and President's Address <i>Matt Carey, IAIABC President and Chief Administrator, Rhode Island Division of Workers' Compensation</i>

9:00 am – 10:00 am	<p>Innovate or Die</p> <p>The evolving workforce and technology are significantly impacting the workers' compensation industry forcing important conversations about the future of workers' compensation administration. Kimberly George and Mark Walls will host this live "Out Front Ideas" event with a thought-provoking discussion on how workers' compensation administration must adapt and innovate to ensure the grand bargain survives. Topics include:</p> <ul style="list-style-type: none"> · The impact of reform on the delivery of healthcare to injured workers (including fee schedules and treatment guidelines) · How technology can improve efficiency and reduce cost · Regulatory impediments and the financial impact of innovation · Improving communication with injured workers · And more!
10:05 am – 10:50 am	<p>It's Not Standard: A Look at 21st Century Employment Relationships</p> <p>Work in the 21st century is changing. Employment relationships in the 21st century are changing. Learn the complex and nuanced landscape of how workers are connected to work and the implications for health, safety, and workers' compensation in the future.</p>
10:00 am – 12:00 pm	EDI Systems Committee Meeting
10:00 am – 12:00 pm	Dispute Resolution Committee Meeting
10:50 am – 11:00 am	Break
11:00 am – 12:00 pm	<p>More Work to Be Done: Legacy Claims with Opioids Part 1</p> <p>Think we can stop talking about opioids? Think again. There are still injured workers receiving opioids for work injuries and it is our responsibility to help them. During this two-part session you will learn solutions being successfully implemented to help injured workers safely recover from opioid dependence and addiction.</p>
11:00 am – 12:00 pm	<p>Global Solutions</p> <p>How workers' compensation is administered may vary globally, but many of the issues government, workers, employers, and insurers are the same. Hear strategies, ideas, and practical solutions industry stakeholders are adopting around the world to handle some of the industry's most pressing challenges.</p>
12:00 pm – 1:15 pm	Awards Luncheon
1:30 pm – 2:30 pm	<p>More Work to Be Done: Legacy Claims with Opioids Part 2</p> <p>Continue the discussion on solutions to help injured workers safely recover from opioid dependence and addiction.</p>

- 1:30 pm – 2:30 pm **The NY Black Car Fund – An Innovative Compensation Solution for a Rapidly Evolving “Gig Economy World”**
- This panel will provide the historical context for the Black Car Fund model, legally and operationally, discuss how changing industry dynamics in both the insurance and for-hire industries have made this “innovative solution” a viable option, and explore the future of this paradigm for application to other independent contractor industries, and how it may survive, or even thrive, in an automated vehicle world.
- 1:30 pm – 3:00 pm **EDI XML Task Group Meeting**
- 2:30 pm – 2:45 pm Break
- 2:45 pm – 4:00 pm **Diggin’ the Data**
- Many times policy proposals are informed by anecdote and emotion. However, when you dig into the data, solutions may not be so clear. Gain thoughtful insights on current issues as leading research organizations dig into the details.
- 2:45 pm – 4:00 pm **Return to Work Initiatives with the U.S. Office of Disability Employment Policy**
- The U.S. Office of Disability Employment Policy, a division of the U.S. Department of Labor, promotes disability employment-related policies and practices, advancing the employment of individuals with disabilities. During this session, learn about the policies, resources, and programs ODEP has available for states and industry stakeholders, such as the RETAIN grant and SEED, particularly aimed at stay-at-work and return to work efforts.
- 3:30 pm – 5:00 pm **EDI Proof of Coverage Committee Meeting**
- 4:15 pm – 5:00 pm **Understanding WC Disputes: How Should We Measure Performance?**
- This session will explore the common (and unique) elements and practices involved across jurisdictions in providing workers’ compensation dispute resolution services. It will provide an in-depth look at shared aspects of these services among six US jurisdictions and present a model for how performance can be compared across all jurisdictions. Of particular interest will be an examination of the gap between high performing and low performing outcomes on some bedrock dispute metrics, e.g., speed to hearing, speed to decision, % decisions appealed, which could potentially help identify best practices that a jurisdiction might consider to improve performance.
- 6:00 pm – 8:00 pm **A Harvest Celebration**
- Attendees will enjoy local fall flavors at the Williamsburg Inn’s Oval Garden.

Thursday, October 4, 2018

- 8:00 am – 11:00 am Check-In and Registration
- 8:00 am – 8:30 am **IAIABC Annual Business Meeting**
- 8:00 am – 8:45 am Continental Breakfast
- 8:45 am – 10:00 am **The Unheard Voice**
Appreciate the opportunity to hear how the system can better serve employees to fulfill the promise of workers' compensation.
- 9:00 am – 12:15 pm **EDI Council Meeting**
- 10:00 am – 11:00 am **Life After Settlement: Advocacy After Claim Closes**
Is there patient advocacy after injured workers settle their claims? This session discusses post-settlement life with - and without - professional administration. Without it, injured workers must negotiate medical payments without medical networks or drug discounts, attend to fee schedules, and handle complicated Medicare/CMS reporting on their own. Without reporting guidance, injured workers may misuse medical funds and jeopardize future Medicare benefits. This is a ticking time bomb that should concern all stakeholders. With a professional administrator, networks and discounts reduce medical/pharmacy costs, there are reporting tools and services, someone will answer questions 24/7, and clinical advocates will monitor care in complex cases.
- 10:00 am – 11:00 am **Improving Outcomes by Predicting the Future**
What is the likelihood a claim is going to turn bad? What about where accidents are most likely to occur? Or the odds of an injured worker's impairment becoming a disability? Attend this session to learn how regulatory agencies and insurers are using predictive analytics to help prevent injuries, mitigate harm, and aid recovery. At the end of the session, attendees will be invited to share the ways their organizations are using predictive analytics.
- 11:15 am – 12:15 pm **What Will Your Story Be? A Sneak Peek at the Oregon Premium Rate Rank Study**
Get a sneak peek of the 2018 Oregon Premium Rate Ranking study followed by discussion of how to frame the study to tell a compelling story about your jurisdiction's workers' compensation system.